

Sound Troubleshooting

First off, try the **Audio Mixer** in the System Tray (speaker Icon). Left click and choose 'Audio Mixer...' I usually have a song or video playing when I start this process, so I can hear when the volume comes up.

The **Playback tab** should show what is playing as a blue line pulsing left to right. Use the volume slider to increase the volume.

The **Output Devices** tab and the hidden (arrow ► right) **Configuration tab** are where most issues are fixed. Grab the right edge of the mixer app and pull right with your mouse.

Select the **Output Devices** tab and use the **Port:** pull-down to try different audio devices. Speakers and Headphones are always in the list and *may* not be in your PC. Recently made consumer grade PCs *may* not have speakers. Thirdly, in the list, Speakers refers to the PC's internal speakers, not ones plugged into the PC audio jacks.

The '**Set as fallback**' (check) button has shown to help retain sound after the PC is rebooted. Verify the mute button is not engaged. Both of these buttons are near the yellow lock icon.

Configuration tab - this is where more complex routing to devices occurs. [Bluetooth devices](#), HDMI connected monitors, etc. Varies by what you have connected.

Audio outputs called '**Line Out**' and '**Headphones**' are potential sound sources for external powered speakers and as choices in the 'Output Devices' tab.

Other things to try:

- **MX Sound Card** app - Use this to help MX pick the correct source for sound.
<https://mxlinux.org/wiki/help-files/help-mx-sound-card/>
- **Indicator Sound Switcher** – (install via MX Package Installer) “This app shows an icon in the indicator area or the system tray (whatever is available in your desktop environment). Icon’s menu allows you to switch the current sound input and output (i.e. *source* and *sink* in PulseAudio’s terms, respectively) ports with just two clicks.” - <https://yktoo.com/en/software/sound-switcher-indicator/>
- **ALSA Mixer** In a terminal run alsamixer
Press F6 and select your sound card
Press F5 and you should see a list of all 'devices'
For each device: press + to increase its volume
Use > to navigate to the next device.

Here is the trick... there are MORE devices than one screen! So once you have increased the volume on the last device, use > to go to the next screen and continue increasing the volumes. On an HP, there were 19 devices. One Dell had 21.

Have a song or video playing when you start this process, so you can hear when the volume comes up.

Please direct ALL support requests to the MX Linux Forum -- <https://forum.mxlinux.org/>

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